Organizational Effectiveness Policy

TRIPP Foundation, Inc promotes a culture of performance excellence. TRIPP Foundation, Inc measures, trends, and analyzes outcome, process, and service metrics, when applicable, through the Quality Improvement & Outcomes/ Impact Committee. The Board of Directors regularly discusses findings from the monitored metrics to evaluate improvement, effectiveness, and impact toward mission, vision, and purpose of the organization. In the event the Board of Directors finds a deficiency a corrective action plan may be utilized to determine root causes, areas of improvement, and action steps for improvement. Targeted metric analysis is broken into three areas as outlined below:

True North/ Outcomes Metrics are reviewed and discussed in comparison to the organizations macro performance targets. This is the evaluation of the overall health of the organization in meeting mission, vision, and purpose. This also includes evaluation of budget comparisons. Evaluation of meeting the organizational mission and purpose is discussed prior to the addition or discontinuation of services.

Process Metrics are identified, measured, and reviewed for specifically identified projects and/ or fund development events. Metric review of the primary fundraising efforts is completed each year.

Service Metrics are trended on a regular basis. Evaluation of service impact and supports are discussed prior to the addition of service or discontinuation of services. The Board of Directors awards financial assistance requests as outlined in the policy. Financial assistance is a service metric tracked and discussed prior to awarding funding to ensure funds are available for each request. Year to date service metrics are shared with the public as a portion of the program at the Transplanting Hope fundraising event.

The above metrics are analyzed and used to determine future service provision including the creation of the projected budget each year. The above metrics are provided to the Board of Directors prior to the face to face meeting at least annually to assist in discussion of current state, outline plans for following year future state, and creation of the following year projected budget.

TRIPP Foundation, Inc will review and revise when appropriate policies at least every three years or as needed per standard changes.